

Refund Policy

Refund policy for ExeWrap licenses

Document	Refund Policy
Product	ExeWrap
Provider	Apptimate B.V. (Chamber of Commerce no. 89656202)
Version	1.3
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1. Principle: No Refunds

ExeWrap offers a trial / evaluation version. The Demo (evaluation) version is free of charge and has no fixed time limit; its output is watermarked and paid features are disabled. The customer is expected to evaluate the Software prior to purchase. For this reason, no refunds are provided in principle on purchased licenses or subscriptions.

2. Statutory Exceptions

Refunds are provided only to the extent required by mandatory law. Consumers within the EU may, under certain conditions, have a statutory right of withdrawal; where applicable, this is respected. For digital products, the right of withdrawal may lapse once delivery has begun with the consumer's express consent.

3. Prior Evaluation

Because an evaluation version is available, the customer can assess the suitability of the Software before purchasing. Dissatisfaction after purchase does not in itself constitute grounds for a refund.

4. Payments via 2Monetize / 2Checkout

Payments are made through direct sale or through the payment provider 2Monetize / 2Checkout. Any refunds granted on the basis of mandatory law are processed via the original payment channel.

5. Requests

A refund request based on a statutory obligation may be directed to contact@apptimate.nl, quoting the order reference.